Living Image® Version 4.4 Software

Installation and Licensing Guide

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# Contents

## Chapter 1 Before You Begin
- Requirements ...................................................... 1
- Technical Support .................................................. 2

## Chapter 2 Installing Living Image® Software On a PC
- Installing Software From the CD-ROM ......................... 3
- Troubleshooting Installation ...................................... 7
- Installing Software From the Internet ......................... 8

## Chapter 3 Installing Living Image® Software On a Macintosh
- Installing Software From the CD-ROM ......................... 10
- Installing Software From the Internet ......................... 14

## Chapter 4 Activating a License
- Activating a License Over the Internet ....................... 17
  - Specifying Proxy Settings .................................. 18
  - Manually Activating a License .............................. 19
    - Editing a License File ................................... 21
  - Returning a License ........................................ 22
- Troubleshooting Licensing Error Messages .................... 22
1 Before You Begin

Requirements

Technical Support on page 2

Living Image® software can be installed from a CD-ROM or the PerkinElmer web site. Table 1.1 shows where to find particular installation instructions.

Table 1.1 Installation types

<table>
<thead>
<tr>
<th>Install From</th>
<th>Platform</th>
<th>See Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>CD</td>
<td>PC</td>
<td>3</td>
</tr>
<tr>
<td></td>
<td>Macintosh</td>
<td>10</td>
</tr>
<tr>
<td><a href="http://www.perkinelmer.com">www.perkinelmer.com</a></td>
<td>PC</td>
<td>8</td>
</tr>
<tr>
<td></td>
<td>Macintosh</td>
<td>14</td>
</tr>
</tbody>
</table>

1.1 Requirements

Hardware & Software Requirements

For optimum performance, Living Image® 4.4 software requires hardware and software that meet or exceed the following minimum requirements. If you will be using the 3D Multi-Modality tools, the graphics card must meet the requirements in Table 1.3.

NOTE: The Living Image software only supports English operating systems.

Table 1.2 Minimum Hardware Requirements Without the 3D Multi-Modality Tools

<table>
<thead>
<tr>
<th>Item</th>
<th>Specification (PC or Macintosh)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Processor</td>
<td>Intel Core 2 Duo CPU or higher processor recommended</td>
</tr>
<tr>
<td>RAM recommended</td>
<td>4 GB or greater</td>
</tr>
<tr>
<td>Virtual memory</td>
<td>2 - 4 GB</td>
</tr>
<tr>
<td>Hard drive available space</td>
<td>Minimum: 300MB Recommended: 1 GB and above</td>
</tr>
<tr>
<td>Graphics card</td>
<td>256MB dedicated, OpenGL2.0 or later</td>
</tr>
<tr>
<td>Display</td>
<td>17 inch or larger</td>
</tr>
</tbody>
</table>

Table 1.3 Graphics Card Requirements for 3D Multi-Modality Tools

<table>
<thead>
<tr>
<th>Item</th>
<th>Specification</th>
</tr>
</thead>
<tbody>
<tr>
<td>OpenGL Version Requirement*</td>
<td>OpenGL 2.0 and above.</td>
</tr>
<tr>
<td>OpenGL Extension Requirement*</td>
<td>GL_EXT_Texture3D</td>
</tr>
</tbody>
</table>
1.2 Technical Support

If you need technical support, please contact PerkinElmer at:

PerkinElmer Health Sciences
940 Winter Street, Waltham, Massachusetts 02451 USA
Telephone: 800.762.4000 (US) or +1.203.925.4602
Fax: +1.203.944.4904

For sales: CustomerCareUS@perkinelmer.com

For Technical Support: tech.support@caliperLS.com
877.522.497.3302 (US) or +1.508.435.9500

www.PerkinElmer.com

*If these specifications are not met, the 3D Multi-Modality tools do not appear in the tool palette.

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### Table 1.3 Graphics Card Requirements for 3D Multi-Modality Tools (continued)

<table>
<thead>
<tr>
<th>Item</th>
<th>Specification</th>
</tr>
</thead>
<tbody>
<tr>
<td>Graphics Card Memory</td>
<td>Recommended: 1GB (Dedicated)</td>
</tr>
<tr>
<td>Consumer Graphics Cards (Desktop/ Mobile, Windows/Mac)</td>
<td>Supported:</td>
</tr>
<tr>
<td></td>
<td>– NVIDIA® GeForce® 8 Series and above (8, 9, 100, 200, 300 and 400 series)</td>
</tr>
<tr>
<td></td>
<td>– ATI Radeon™ HD 4000 Series and above (4000 and 5000 series)</td>
</tr>
<tr>
<td></td>
<td>Recommended:</td>
</tr>
<tr>
<td></td>
<td>– Desktop - NVIDIA GeForce GT 240 and above</td>
</tr>
<tr>
<td></td>
<td>– Mobile - NVIDIA GeForce GT 230M and above</td>
</tr>
<tr>
<td>Workstation Graphics Cards (Desktop/ Mobile, Windows/Mac)</td>
<td>Supported:</td>
</tr>
<tr>
<td></td>
<td>– NVIDIA® Quadro® NVS Series and Above (NVS &amp; FX series)</td>
</tr>
<tr>
<td></td>
<td>– ATI FireGL™ V5600 and Above (FireGL, FirePro &amp; CrossFire series)</td>
</tr>
<tr>
<td></td>
<td>Recommended:</td>
</tr>
<tr>
<td></td>
<td>– Desktop - Quadro FX 1800 and above</td>
</tr>
<tr>
<td></td>
<td>– Mobile - Quadro FX 880M and above</td>
</tr>
</tbody>
</table>

### Table 1.4 Minimum Software Requirements

<table>
<thead>
<tr>
<th>Operating System</th>
<th>Requirement</th>
</tr>
</thead>
<tbody>
<tr>
<td>Windows</td>
<td>Windows 7 64-bit, Windows 7 32-bit, Windows XP</td>
</tr>
<tr>
<td>Macintosh</td>
<td>Mac OS 10.6 to 10.8</td>
</tr>
</tbody>
</table>
2 Installing Living Image® Software On a PC

Installing Software From the CD-ROM
Installing Software From the Internet on page 8

2.1 Installing Software From the CD-ROM

NOTE: Living Image® 4.4 software can only be installed on a Windows 7 (32-bit or 64-bit) or Windows XP operating system. Administrative privileges are required to install and configure Living Image 4.4 software on Windows 7 operating systems.

Living Image software will be installed at:

- 32-bit application on Windows 7 32-bit OS and Windows XP– C:\Program Files\Caliper Life Sciences\Living Image
- 32-bit Application on Windows 7 64-bit OS – C:\Program Files (x86)\Caliper Life Sciences\Living Image
- 64-bit Application on Windows 7 64-bit OS – C:\Program Files\Caliper Life Sciences\Living Image

The 32-bit application will work on a 32-bit or 64-bit operating system; however, the 64-bit application is recommended for a 64-bit operating system. Only the 32-bit application can be installed on a 32-bit operating system.

1. Insert the Living Image 4.4 software CD-ROM into the workstation computer.
   The Welcome screen appears.

   NOTE: If the Welcome screen does not appear, use Windows Explorer to navigate to \Windows\directory on the installation CD-ROM. Right-click the Install.exe file and select “Run as administrator” from the shortcut menu, then enter the local administrator’s user name and password.
2. In the Welcome screen, choose a language and click **OK**.
   The Introduction screen appears (Figure 2.2).

![Figure 2.2 Introduction Screen](image)

   **Indicates the application version: 64 or 32-bit**

3. Review the introductory information and click **Next**.
4. Read the license agreement that appears.

![Figure 2.3 License Agreement](image)

5. To continue with the installation, accept the terms of the license agreement and click **Next**.
   The Choose Install Set screen appear.
Living Image 4.4 is now ready to install the standard analysis features.

**Data Acquisition Module** - Choose this option if you are installing the software on an acquisition workstation.

**3D Multi-Modality Module** - Choose this option to install the 3D Multi-Modality tools.

**DyCE Module** - Choose this option to install the DyCE tools.

**NOTE:** The 3D Multi-Modality tools and the DyCE tools each require a separate license.

6. Click **Next**

7. In the Pre-Installation Summary screen, confirm that the installation information is correct, then click **Install**.

If the Living Image 4.4 installer detects the Living Image 3.x application (analysis or acquisition version), you are prompted to confirm uninstallation of the earlier version (Figure 2.6). Click **Yes** in the confirmation message to uninstall the Living Image 3.x software and install the Living Image 4.4 software. Click **No** to terminate the installation program.
8. Click **Done** when the installation is finished.
9. After successful installation on an acquisition computer, start the Living Image 4.4 software and verify that you can initialize the IVIS® Imaging System. If you are unable to initialize the imaging system, contact PerkinElmer technical support (see page 2).

**NOTE:** After installing Living Image® software, you must activate the permanent license. If the 3D Multi-Modality and DyCE tools were installed, a separate license for each must be activated. See page 17 for more information.

### 2.2 Troubleshooting Installation

If the error message shown in Figure 2.9 appears, it indicates that the installation cannot proceed due to limited user privileges. Click OK in the message to cancel the installation.

To resolve this issue:

- Login with the Administrator user account and start the installation.

OR

- Right-click the Install.exe file and select “Run as administrator” from the shortcut menu, then enter the local administrator’s user name and password.

If installation does not proceed, please contact your IT department.
2.3 Installing Software From the Internet

1. Go to the download URL: http://www.perkinelmer.com/resources/software-downloads.xhtml.

2. Click "Living Image Software (IVIS Imaging Systems)" on the download page and select LI_<version>_WIN_Install.zip
   The File Download dialog box appears.

3. Click Save.

4. Double-click the LI_<version>_WIN_Install.exe in the zip file when the download is complete.
5. In the Welcome screen that appears, choose a language and click **OK**. To continue with the installation, follow step 3 to step 9 in *Installing Software From the CD-ROM, page 3*.

**NOTE:** After you install the software, you must activate the permanent license. See page 17 for more details.
Installing Living Image® Software On a Macintosh

**Installing Software From the CD-ROM**

*Installing Software From the Internet on page 14*

### 3.1 Installing Software From the CD-ROM

1. Insert the Living Image 4.4 software CD-ROM into the workstation computer. The Welcome screen appears.

2. In the Welcome screen, choose a language and click **OK**. The Introduction screen appears (*Figure 3.2*).

3. Review the introductory information that appears and click **Next**.

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**NOTE:** Living Image® 4.4 software requires Mac OS X 10.6 or later.
4. Read the license agreement. To continue with the installation, accept the terms of the license agreement and click Next.

5. If you are installing the optional 3D Multi-Modality and/or DyCE tools, choose these options in the Choose Install Set screen. Click Next. The installation proceeds.

NOTE: Only the analysis features of Living Image® software can be installed on a Macintosh.

NOTE: The 3D Multi-Modality and the DyCE tools each require a separate license.
6. In the Pre-Installation Summary screen, confirm that the installation information is correct, then click **Install**.  
The installation proceeds.

7. After the installation is finished, click **Done** in the Install Complete screen.
8. Enter your user name and password in the Authenticate dialog box that appears and click OK.

**NOTE:** After installing Living Image® software, you must activate the permanent license. If the 3D Multi-Modality and DyCE tools were installed, a separate license for each must be activated. See page 17 for more information.
3.2 Installing Software From the Internet

1. Go to the download URL: http://www.perkinelmer.com/resources/software-downloads.xhtml.

2. Click "Living Image Software (IVIS Imaging Systems)" on the download page and select LI_<version>_MAC_Install.zip. Click OK in the download prompt that appears (Figure 3.9). The File Download dialog box appears.

3. Double-click the .zip file. (In this example, the file was saved to the desktop.) The install icon appears on the desktop.
4. Double-click the install icon 🗻.

5. For all Mac OS, except Mac OS X 10.8 (Mountain Lion), follow step 3 to step 8 on page 10 to 13.

   NOTE: After you install the software, you must activate the permanent license. See page 17 for more details on activating a license.

6. For Mac OS X 10.8 (Mountain Lion) only:

   NOTE: Administrator privileges are required to perform the following steps.

   a. Click "Cancel" in the error message that appears (Figure 3.11)

   b. Go to System Preferences and click Security & Privacy (Figure 3.12).
c. In the General tab of Security & Privacy:
   1) Click the lock icon (Figure 3.13).
   2) Choose the Anywhere option.
   3) Click the lock icon.

d. Double-click the install icon.

e. Follow step 3 to step 8 on page 10 to 13.
4 Activating a License

Activating a License Over the Internet
Manually Activating a License on page 19
Activating a License Over the Internet on page 17
Troubleshooting Licensing Error Messages on page 22

The Living Image® software is licensed to individual workstations. The software provided with an IVIS® Imaging System includes a five seat license that permits you to install the software for data analysis on up to five workstations. After the software is installed, you have 30 days to activate the permanent license.

The 3D Multi-Modality Tools plug-in and the DyCE plug-in each require a separate license.

There are two ways to activate a license:

- Internet activation - Activates the license over the Internet
- Manual activation - For workstations not on a network

NOTE: A license from Living Image 3.x cannot be transferred to Living Image 4.4.

4.1 Activating a License Over the Internet

1. Start the Living Image software (double-click the icon on the desktop).
   The main window appears and shows the number of days that remain to activate a license for the Living Image software and the 3D Multi-Modality Tools and/or DyCE plug-in (if the3D Multi-Modality and/or DyCE tools were selected during installation).

   Figure 4.1 License Activation Using Internet

2. Click Activate License.
3. In the dialog box that appears, enter your user name, organization name.

4. To activate the Living Image license, enter the serial number for the software application.
   To activate the 3D Multi-Modality Tools license, enter the serial number for the 3D Multi-Modality tools plug-in.
   To activate the DyCE tools license, enter the serial number for the DyCE tools plug-in.

5. Choose the Internet Activation option and click **Activate**
   You are notified of a successful activation.

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**NOTE:** To evaluate the software without activating a license, click **Evaluate.**

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### Specifying Proxy Settings

By default, the activation connects directly to the license server on port 443. If a proxy server is used at your location, specify the proxy settings.

1. Click **Proxy Settings.**

2. In the dialog box that appears, put a check mark next to Proxy Settings and enter the values for the proxy server. Contact your IT department for details about the correct proxy server settings.
4.2 Manually Activating a License

For manual activation, generate a machine ID file and e-mail it to PerkinElmer technical support. You will receive a license file by e-mail that can be manually activated.

1. Start the Living Image software (double-click the icon on the desktop).
   The main window appears and shows the number of days that remain to activate the license.
2. Click **Activate License**.
3. In the dialog box that appears, enter your user name, organization name, and software serial number.
4. Choose the Manual Activation option and click **Activate**.
5. In the dialog box that appears:
   a. Click **Save to file**.
   a. Select a directory for the file and click **Save**.
6. E-mail the machine ID file to tech.support@caliperls.com.
7. After you receive the license file from PerkinElmer technical support, click the **Browse** button and navigate to the license file.

8. Click **Close**.

   The license is activated.
Editing a License File

Sometimes it may be necessary to edit a license file for renewal or repair purposes.

To edit a license file:
1. Open the license information dialog box (select Help → License Information on the menu bar).
2. Right-click the serial number of the file license and select Edit File-Based Licenses from the shortcut menu.
3. In the dialog box that appears, use the Add or Delete buttons to edit the license configuration.
4. Click Save.
5. Restart the Living Image software.
4.3 Returning a License

You can return a license so that it is available for use on another workstation. If you have renewed a license, you must return the old license before you can activate the new license.

To return a license:

1. Select Help → License Information on the menu bar.
2. In the dialog box that appears, click Return License and click Close.

4.4 Troubleshooting Licensing Error Messages

<table>
<thead>
<tr>
<th>Error Message</th>
<th>Possible Causes</th>
<th>Solutions</th>
</tr>
</thead>
</table>
| Unable to send application activation to remote server.                       | The workstation is unable to reach the Caliper Licensing server on the Internet on port 443. This may be because the workstation is not connected to a network or the network firewall is preventing communication on port 443. | 1. Verify that the workstation can connect to the Internet.  
2. Check the local firewall policies of the IT group responsible for the network. |
| The activation of the fulfillment is denied by the activation policy because max extra acts exceeded #9679-7028. | The maximum number of seats available on the license have been activated.                                    | 1. Return a Living Image 4.4 license from another workstation.  
2. Acquire additional license sets from PerkinElmer. |